

2016-2017 Annual Report

PO Box 23076, RPO Churchill Square, St. John's, NL A1B 4J9

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ANNUAL GENERAL MEETING NOTIFICATION 2016-2017 Membership Year

The Board of Directors of the Newfoundland & Labrador Occupational Therapy Board is pleased to announce that the 2016–2017 Annual General Meeting will be held as follows:

DATE: June 14, 2017

12:00 noon to 1:00 pm

LOCATION: LA Miller Center, Harbour Room

Formerly the New Cafeteria Conference Room

Attendance is available in person and by teleconference.

Teleconference Information: 1-866-613-5223

Participant code: 5208092#

The Newfoundland Labrador Occupational Therapy Board regulates the profession of occupational therapy in the province of Newfoundland and Labrador. The Board is responsible for setting conditions for entry to practice (licensure) and to monitor members to ensure adherence to the laws, regulations and standards that govern practice.

Regulation is aimed at preventing harm to the public by setting compulsory rules of conduct and standards of practice within the profession.



2016-2017 BOARD OF DIRECTORS

Glenda Cokes, Chairperson
Ashley Walsh, Registrar
Maria Rotondi, Treasurer
Tammy Priddle, Secretary
Patricia Moores, Member at Large
Blair Patrick, Public Representative
Patricia Grainger, Public Representative
Kim Doyle, Executive Director

Chairperson's Report Glenda Cokes, Chairperson

Self-regulation is a privilege grounded in the premise of public protection. The Newfoundland and Labrador Occupational Therapy Board of Directors, along with the Executive Director, strives to effectively regulate the practice of occupational therapy and promote continuous quality improvement as we align with provincial and national mandates.

The Board of Director's and the executive director continuously demonstrates commitment and dedication to supporting the safe practice of occupational therapy in our province. The terms of all Board of Directors are ongoing with no anticipated changes for the upcoming year. We are currently waiting for government to appoint public members for the Board; both public members, Patricia Grainger and Blair Patrick have expressed interest to continue with the Board and waiting for government's response.

The terms for all Occupational Therapists on the disciplinary panel are ongoing; the public members terms expired in 2016 and we are currently awaiting government to appoint new members. As per the Occupational Therapy Act (2009) all allegations are received by the chairperson and based on the review it is determined if the matter can be resolved at the level of the chairperson or referred on to the Complaints Authorization Committee (CAC). Over the past year the Board has received two complaints; one was referred to CAC and an alternate dispute resolution was put in place, the other is still under review by the chairperson.

Kim Doyle commenced employment with the NLOTB in November 2013 in the position of executive director. A performance review and review of the contract for the ED was completed in November 2016. The contract was renewed until November 2017 with no changes; the Board is currently reviewing the financial status of the Board and rate of pay for this position in preparation for the upcoming contract review. The activities of the ED position continue to be extensive and far reaching as Kim regularly partners with the Board of Directors and various external partners. Please review the executive director's report where activities related to registration, continued competency, governance, partnerships and education are outlined.

Registration fees for 2016-2017 licensing year were \$350; no increase in fees was recommended for 2016 -2017. The treasurer's report will speak to the financial status of the NLOTB.

Future Directions

To meet the mandate of self regulation and protection of the public NLOTB is committed to:

- Continued partnerships with stakeholder groups including ACOTRO, CIHI, The Health Regulator's Network, the Department of Health and Community Services, The Office of the Privacy Commissioner and NLAOT as we strive to align our polices and practices with current trends and requirements of self regulation.
- Adoption of a framework to guide the development of the Continued Competency Program. The Board recognizes this as a priority; work plans are in place to help guide this development.
- Review and updating of the task assignment guidelines of occupational therapy support personnel.
- Improvements to the website and communications with members.
- Ongoing review and update of regulatory documents and policy and procedures.
- Education of Board Directors and Disciplinary Panel members.

Registrar's Report Ashley Walsh, Registrar

A thank you to the membership for helping to make the registration and renewal process a success this licensing year. Annual registration fees support the duties and responsibilities of the board including public protection and the privilege of self-regulation. Additionally, registration fees allow our board to be an effective presence with various stakeholder groups including the Health Regulator's Network, Canadian Institute for Health Information (CIHI) and the Association of Canadian Occupational Therapy Regulatory Organization (ACOTRO).

During the 2016-2017 licensing year there were 197 license renewals. Outside of the traditional renewal time, there were a further 17 applications for new licensing or reinstatement. There was a total of 214 licenses issued during the 2016-1017 licensing year.

We would like to take this opportunity to formally recognize the commitment Registration Committee. This year, we increased our membership from four members to six members to ensure regular representation from the membership. We welcomed two new members to our committee for a two year term, Ms. Andrea Pittman and Ms. Jennifer Bouzane. Additionally, we were pleased to welcome back Ms. Martina Hickey and Ms. Patricia Granger who have graciously agreed to remain on the committee for another two year term.

The mandate of the committee is to review matters relating to applications for registration and determine applicants' eligibility for licensing consistent with the Act, Regulations, Board approved policies and procedures and other relevant legislation. The committee is also mandated to support the board in establishing and implementing Registration Policies and Procedures with review on an annual basis. Accomplishments of the committee this year has included supporting the registration process by reviewing questions and concerns related to registration, renewal, currency and re-entry to practice. The committee has also developed a currency fact sheet for the membership and are in the process of completing a currency policy. The committee will also be assisting the board in the development of policies and procedures regarding documentation retention.

The committee members for the 2016 – 2017 licensing year:

Ashley Walsh, Committee Chairperson

Martina Hickey, NLOTB Member Representative

Andrea Pittman, NLOTB Member Representative

Jennifer Bouzane, NLOTB Member Representative

Patricia Grainger, Board Public Representative

Kim Doyle, Executive Director

Executive Directors Report Kim Doyle, Executive Director

Its hard to believe that another year has In September 2016, ACOTRO facilitated a fopassed. The day to day business of NLOTB rum to review issues related to the national occontinued throughout the 2016-2017 licensing cupational therapy exam & accreditation of the year. Priorities are licensing and complaints occupational therapy education programs in review and maintaining, revising and developing the resources to meet these priorities on an ever changing landscape.

As the Executive Director, I am tasked with carrying out the mandate set forth by the board of directors as per our guiding legislation. I am very fortunate to have a very dedicated board who give freely of their time and experience. I am well supported in my role from the board members and also from the membership when called upon for representation.

Given our small size and limited resources collaboration is key to success. On a provincial level, the Health Professions Regulatory Network is a valuable resource. The partners have many years of experience with health regulation in the province of NL and are open to sharing knowledge, experience, resources and to address current issues of mutual concern. On a national level, a significant portion of my time spent with the Association of Canadian Occupational Therapy Regulators (ACOTRO) and the many projects and issues this group addresses. The mandate of ACOTRO is to advance quality occupational therapy regulation in Canada. Three to four, 2 day meetings are set annually, in addition to committee work. ACOTRO administers the Substantial Equivalency Assessment System (SEAS) which assesses internationally educated OT's to determine if their education, fieldwork and competencies as an occupational therapist are substantially equivalent to a Canadian educated, entry to practice level OT. This program requires oversight and management on an ongoing basis.

In September 2016, ACOTRO facilitated a forum to review issues related to the national occupational therapy exam & accreditation of the occupational therapy education programs in Canada. One of the issues discussed was the current use of three competency documents by these organizations. Following the forum there has been a commitment by ACOTRO, the Canadian Association of Occupational Therapists (CAOT) and the Association of Canadian Occupational Therapy University Programs (ACOTUP) to develop one competency document for the profession of occupational therapy in Canada.



Moving Forward....

Regular Communication with licensed OT's in NL:

- Enhanced Website
- Learning Modules for regulatory practice issues
- A forum for OT's to discuss regulatory practice issues with NLOTB.

Improved Governance:

 Development of a 5 year strategic plan.

<u>Increased Efficiency of Administrative Functions:</u>

- Enhanced Website
- Shared Office Space/ Resources

Financial Report

NLOTB continues to operate in a fiscally conservative and prudent manner. The annual Audited Financial Statements for NLOTB year 2016-2017 were completed by Noseworthy and Chapman Chartered Accountants and will be posted on the NLOTB website for review prior to the Annual General Meeting.

In the 2016-2017 membership year, membership fees collected totaled approximately \$72,365.00. We were successful in carrying our the business of NLOTB within the budget set out with the exception of legal expenses associated with the complaints review process. We did have reserve funds in our daily bank account to cover the amount spent last year. We have GIC's in reserve to cover large expenses such as complaints review or a hearing if necessary. Details are noted in the audited financial statements.

The licensing fee for the 2016-2017 licensing year remained at \$350.00 and will continue for the 2017-2018 licensing year.

Continuing Competency

NLOTB is continuing to work with our counterparts in Nova Scotia and PEI on developing a Continuing Competency Program. NLOTB is looking at a Framework consisting of three components: Competence Maintenance, Competence Evaluation and Competence Improvement. We are continuing to work on the details of each section. The Atlantic group is working on educational prep modules for our members based on the Essential Competencies of Practice for OT.

This program has been a long time in the making and we are very hopeful to have a framework and roll out plan by the fall 2017. There will be many opportunities for discussion and feedback from the members.

Occupational Therapy Workforce Data

The Canadian Institute for Health Information (CIHI), collects OT workforce data such as education, supply, employment and demographic trends of Canada's occupational therapists. This information can assist decision-makers in the planning and distribution of health care providers. The following highlights several of the data tables from this document. Please use the link below to reference the full document:

From 2006 to 2015 the total number of OT's in NL increased from 140 to 205.

Since 2006 more than 94% of Occupational Therapists in NL are Canadian educated.

The number of OT's working in "Urban" environments decreased from 84.1% in 2006 to 80.9% in 2015.

The number of OT's working in "Rural" environments increased from 15.9% in 2006 to 19.1% in 2015.

Between 2006 and 2105 the lowest % of OT's with "permanent employment" was reported as 80.4% in 2013 and the highest in 2010 as 85.9%

https://www.cihi.ca/sites/default/files/document/ot 2015 data tables en.xlsx

Complaints and Discipline

The Occupational Therapists Act, 2005 states that "the board shall appoint at least 10 licensed occupational therapists who are not directors, one of whom shall be appointed to serve as chairperson, and the minister shall appoint at least 3 persons who are not licensed occupational therapists to represent the public interest, who shall constitute the disciplinary panel". The following list outlines our current Discipline Panel Representatives:

OT Reps: 2015-2018 OT Reps: 2016-2019 Public Reps (2013-2016)

Krista Wade Susan Penney Ron Sheppard

Phil Gushue Michelle Ryan Jim Courtney

Shelley Di-Nur Alison Carter Margaret (Pegi) Earle

Sherri Randell Lisa Heale

Melissa Greene Nancy Hull

NLOTB currently has two allegations which are under review. One is with the Complaints Authorization Committee and the other is with the Chairperson for review. The complaints review process is outlined in the OT Act, section 14-29.



NL Occupational Therapy Board

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